

In continuation to our practice of conducting Customer Awareness and Education Workshops, the Meet was conducted in VARANASI on 25th Nov'14.

In this meet, we educate customers about various TRAI guidelines and regulations impacting customer rights related to Telecom Industry.

The event was marked with the presence of CAG Head, Mr Vijay Acharya, Channel Partners and galaxy of Customers, along with other colleagues from Circle and Zone.

Flow of Events:

- Opening Address and Welcome of CAG Head
- Presentation on various TRAI guidelines and regulations- Team CS
- Address by CAG Head
- Open House with the Customers
- Closing Address
- High Tea

Customer VOC and Feedbacks:

- Aircel has very good schemes and plans
- Fast speed of resolution
- These kind of meetings are very good and useful event being organised for Customers

- SMS/Alert PACKs related to GK and current events should be started

Glimpses of the Event:



Special thanks to Zonal CS and Admin team for support in Organizing the event.