



## CHARTER FOR CONSUMERS

1. Check Safety and quality standards before buying any good or availing services.
2. Ensure compliance of Safety and quality standards in goods & services.
3. Pressurize Government to constitute enforcement body comprising common citizens as well.
4. Check Adulteration in food products.
5. Beware of deceptive practice commonly adopted by hiding date of manufacturing and price.
6. Be proactive in asserting your rights against the public sector utility service providers.
7. Beware of illegal schemes, such as buy back and future allotment of land/unit, operated by real estate companies.
8. Do not blindly believe on surrogate or disguised advertisement or endorsement by celebrities.
9. Resolve not to sign any papers or documents without fully reading and understanding the implications.
10. Think wisely before spending your hard earned money.

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**BHARAT JYOTI**

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